

Bridal Makeup Terms and conditions



It is the responsibility of the named person on the relevant booking form, quotation or invoice (as applicable) to understand, agree and accept responsibility for all booking conditions and terms of sale, including all payments due by specified dates. By proceeding to pay a deposit, you accept that you are entering into a contract and you agree to be bound by these conditions.

MINIMUM BOOKING

My bridal makeup packages, as specified at the time of initial enquiry, are non-negotiable and the package price will still be charged if not all services outlined in the package are required, or cancellations are made at a later date.

TRAVEL EXPENSES – TRIAL & WEDDING DAY

Travel expenses will be charged at 60p per mile, to and from the venue you choose. All travel will be charged from Medstead, Hampshire (GU34 5LJ).

You will be expected to cover all costs for hotel accommodation where it is not practical to travel on the day of your wedding i.e. limited time available, or severe weather conditions have been forecast. You will also be required to pay any parking costs incurred should parking not be supplied at the venue you choose.

DEPOSITS AND PAYMENTS

Immediate payment of a non-refundable and non-transferrable, £100 or £50 (dependant on the size of the job) deposit is required at the time of booking before a date will be held.

Any deposit paid is deducted from the final balance and is not an upfront payment for trials. Trial costs are due on or before the day of the trial.

The remaining balance is due one (1) month before the wedding day.

Should no payment be received we have the right to cancel all services for your wedding date and all fees will still be payable.

TRIALS

All trials are preferably undertaken at the client's house.

Trials are recommended for every bride. Without a trial I cannot accept responsibility if a desired style or look does not meet expectations on the wedding day and a refund will not be offered.

Prior notice must be given if you wish to cancel part of, or reschedule an appointment. In the likely event that I have turned away alternative bookings to accommodate your trial, or the duration of your trial, you will be charged.

Further time can be booked at £20 per hour.

Refunds, retrials, or cancellations without charges are solely at my discretion.

IF YOU CANCEL OR CHANGE YOUR BOOKING

All contact, whether it be general enquiries or changes to a booking, must be from the bride (or person named on the relevant booking form, quotation or invoice) only.

Changes to your booking by adding another person onto your original booking can only be accepted if time/resources allow on your wedding day and I will require prior notice and payment due at the specified time. Adding extra people on the day, without prior warning, may jeopardize the quality of my work or delay the ceremony.

You are required to give a minimum of three (3) months' notice should you wish to reduce numbers or services booked on your wedding day. After such time the full amount for services cancelled will still be payable.

In the unfortunate event that you have to cancel your booking completely I require a minimum of three (3) months' notice. After such time the full amount will still be payable by the specified date.

Deposits are non-refundable.

All payments are the responsibility of the bride (or person named on the relevant booking form, quotation or invoice).

IF WE CANCEL OR CHANGE YOUR BOOKING

In the unlikely event that we, as a team, cannot attend on the day of your wedding due to unforeseen and unfortunate events or circumstances, all payments will be immediately refunded (including deposit and trial fees).

We will work with you to find an alternative reputable stylist/artist or salon to cater for your requirements however; any such booking will remain solely the responsibility of yourself.

CLIENT OBLIGATIONS – TRIAL & WEDDING DAY

You must ensure that I will be working in a suitable environment with adequate lighting, electricity points, and hand washing facilities.

Please ensure every member of your party is aware of timings on the day and that they need to be, and remain, available.

You are to inform me of any allergies or reactions prior to, or after, any makeup application. If no known allergies are stated I cannot be held liable for any reactions, injuries, losses, damage, costs, claims and actions that may occur to you or any other member of your party.

Prior to having makeup applied please ensure you and your party are prepared, to avoid leaving the chair whilst I am working. Please ensure teeth are cleaned, you have been to the toilet and contact lenses are applied (if applicable), before sitting in the chair. Also make sure you are make-up free, (we will prep your skin).

Please do not eat or speak on your mobile phone during makeup application. Please do not sit children/babies on your lap whilst having your hair styled or make-up applied. For their own safety please ensure that children are kept away from tools and products at all times.

PHOTOGRAPHY & IMAGE COPYRIGHT

It is imperative that we continue to update our portfolio and demonstrate our work to future prospective brides. Please let us know in advance if you do not wish to be photographed or if you are not happy for us to use your images for marketing purposes.

We do not show images from trials until after the wedding day and you will not be tagged in any such image on social networking sites, but are welcome to tag yourself.

We refrain from asking for 'before & after' photos but are very grateful for volunteers.

We are happy to be photographed on your wedding morning however, any photo image incorporating our team in action, or our make-up design, on the internet or on any other advertisement, must make reference or credit us as the makeup artists.

Thank you for your understanding and cooperation.

If you have any questions or would like to discuss the terms in more detail,
please do not hesitate to contact us.